



How Multi-room Works

If you have one sub and one multi-room then both need to be used on the same static ISP at the same time or one on a static ISP and one on a mobile device.

However We Allow These Exceptions

If you go to the pub for example and watch on your mobile device and it is not all day everyday and it is on their wifi it is generally fine and we are not going to lock you.

The checks we do are on location ISP and device so we have a very good idea if it is abuse and if abuse is suspected then we would lock your ISP and before removing ask for an explanation.

If you are abroad and leaving an older child at home for example then that is fine sub and multiroom can be used but same again if we suspected abuse we would lock and ask for an explanation.

Best solution let us know you are going abroad and plan to do this.

Please Take Note

Using on two static ISP's blatantly is abuse you will get locked and until we receive an explanation as to why the lock will remain on.



It is also fine to use portable wifi boxes that have the ISP set to change every hour or so.